

**Muscatine Power and Water**

**Water Utility**

**Operating Statements and Balance Sheets**

**February 2011**

**Muscatine Power and Water  
Water Utility**

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**Muscatine Power and Water - Water Utility**  
**Classification of Water Distribution**  
**Current Month - February 2011**

	<u>Budget</u> <u>Estimate</u>	<u>%Increase</u> <u>(Decrease)</u> <u>From Budget</u>	<u>This</u> <u>Year</u>	<u>%Increase</u> <u>(Decrease)</u> <u>Fr. Last Yr.</u>	<u>Last</u> <u>Year</u>
<b><u>Water Distribution - 1,000 Gallons</u></b>					
Contract Customers	499,717	3.5	517,407	(7.8)	561,291
Power Plants	104,496	(39.2)	63,535	(11.4)	71,687
Residential	36,160	(4.7)	34,472	(4.2)	36,000
Commercial	<u>27,563</u>	(2.1)	<u>26,974</u>	(2.9)	<u>27,770</u>
Total Metered Customers	667,936	(3.8)	642,388	(7.8)	696,748
Rated Customers - Estimate	---	---	7	(68.2)	22
City Use, Line Loss, Cycle Billing	<u>40,076</u>	(3.8)	<u>38,543</u>	(7.8)	<u>41,805</u>
Total Water Pumped	<u><u>708,012</u></u>	(3.8)	<u><u>680,938</u></u>	(7.8)	<u><u>738,575</u></u>

**Calendar Year-to-Date**

	<u>Budget</u> <u>Estimate</u>	<u>%Increase</u> <u>(Decrease)</u> <u>From Budget</u>	<u>This</u> <u>Year</u>	<u>%Increase</u> <u>(Decrease)</u> <u>Fr. Last Yr.</u>	<u>Last</u> <u>Year</u>
<b><u>Water Distribution - 1,000 Gallons</u></b>					
Contract Customers	1,055,276	7.5	1,134,107	2.8	1,103,127
Power Plants	228,304	(40.0)	137,037	(9.7)	151,702
Residential	80,393	(8.9)	73,205	(2.2)	74,845
Commercial	<u>57,345</u>	(0.1)	<u>57,271</u>	5.7	<u>54,180</u>
Total Metered Customers	1,421,318	(1.4)	1,401,620	1.3	1,383,854
Rated Customers - Estimate	---	---	15	(63.4)	41
City Use, Line Loss, Cycle Billing	<u>85,279</u>	(1.4)	<u>84,097</u>	1.3	<u>83,031</u>
Total Water Pumped	<u><u>1,506,597</u></u>	(1.4)	<u><u>1,485,732</u></u>	1.3	<u><u>1,466,926</u></u>

**Muscatine Power and Water - Water Utility**  
**Statements of Revenues, Expenses, and Changes in Net Assets**  
**Current Month - February 2011**

	<u>Budget Estimate</u>	<u>%Increase (Decrease) From Budget</u>	<u>This Year</u>	<u>%Increase (Decrease) Fr. Last Yr.</u>	<u>Last Year</u>
<b><u>Sales of Water</u></b>					
Contract Customers	\$161,546	1.6	\$164,145	1.0	\$162,567
Power Plants	33,500	(28.1)	24,100	(7.5)	26,051
Residential	111,481	(1.6)	109,667	1.8	107,763
Commercial	33,282	(0.3)	33,167	1.9	32,554
Water Sales	<u>339,809</u>	(2.6)	<u>331,079</u>	0.7	<u>328,935</u>
<b><u>Other Revenue</u></b>					
Penalty Revenue	580	(12.9)	505	9.1	463
Merchandise & Job Sales-Net	761	(3.3)	736	---	302
Miscellaneous Revenue	728	(11.5)	644	(19.4)	799
Total Other Revenue	<u>2,069</u>	(8.9)	<u>1,885</u>	20.5	<u>1,564</u>
Operating Revenue	<u>341,878</u>	(2.6)	<u>332,964</u>	0.7	<u>330,499</u>
<b><u>Operating Expense</u></b>					
Operation	282,703	(21.7)	221,492	(2.5)	227,225
Maintenance	34,955	44.0	50,350	53.1	32,887
Depreciation	45,789	(0.4)	45,621	0.7	45,285
Total Operating Expense	<u>363,447</u>	(12.7)	<u>317,463</u>	4.0	<u>305,397</u>
Operating Income (Loss)	(21,569)	---	15,501	(38.2)	25,102
<b><u>Nonoperating Revenues (Expenses)</u></b>					
Interest Income	132	(78.8)	28	(72.5)	102
Interest Expense	(1,010)	(26.7)	(740)	---	(270)
Net Nonoperating Revenues (Expenses)	<u>(878)</u>	(18.9)	<u>(712)</u>	---	<u>(168)</u>
Net Income before Capital Contributions	(22,447)	---	14,789	(40.7)	24,934
Capital Contributions	---	---	---	---	---
Change in Net Assets	(22,447)	---	14,789	(40.7)	24,934
Beginning Net Assets	<u>13,415,521</u>		<u>13,413,823</u>		<u>13,099,909</u>
Ending Net Assets	<u>\$13,393,074</u>		<u>\$13,428,612</u>		<u>\$13,124,843</u>
Net Income to Total Income	(6.6)		4.4		7.5
Debt Service Coverage	6.43		17.95		---

**Muscatine Power and Water - Water Utility**  
**Statements of Revenues, Expenses, and Changes in Net Assets**  
**Calendar Year-to-Date - February 2011**

	<u>Budget</u> <u>Estimate</u>	<u>%Increase</u> <u>(Decrease)</u> <u>From Budget</u>	<u>This</u> <u>Year</u>	<u>%Increase</u> <u>(Decrease)</u> <u>Fr. Last Yr.</u>	<u>Last</u> <u>Year</u>
<b><u>Sales of Water</u></b>					
Contract Customers	\$331,318	3.5	\$342,958	6.4	\$322,326
Power Plants	70,196	(29.0)	49,857	(7.4)	53,817
Residential	233,520	(4.1)	224,042	2.4	218,871
Commercial	<u>67,800</u>	1.1	<u>68,560</u>	6.7	<u>64,229</u>
Water Sales	<u>702,834</u>	(2.5)	<u>685,417</u>	4.0	<u>659,243</u>
<b><u>Other Revenue</u></b>					
Penalty Revenue	581	15.0	668	44.6	462
Merchandise & Job Sales-Net	1,521	(37.4)	952	(44.0)	1,701
Miscellaneous Revenue	<u>1,456</u>	20.1	<u>1,749</u>	1.9	<u>1,717</u>
Total Other Revenue	<u>3,558</u>	(5.3)	<u>3,369</u>	(13.2)	<u>3,880</u>
Operating Revenue	<u>706,392</u>	(2.5)	<u>688,786</u>	3.9	<u>663,123</u>
<b><u>Operating Expense</u></b>					
Operation	540,837	(15.4)	457,392	(3.9)	475,817
Maintenance	70,363	44.0	101,320	56.5	64,751
Depreciation	<u>91,577</u>	(0.4)	<u>91,242</u>	5.1	<u>86,808</u>
Total Operating Expense	<u>702,777</u>	(7.5)	<u>649,954</u>	3.6	<u>627,376</u>
Operating Income	<u>3,615</u>	---	<u>38,832</u>	8.6	<u>35,747</u>
<b><u>Nonoperating Revenues (Expenses)</u></b>					
Interest Income	271	(80.4)	53	(72.5)	193
Interest Expense	<u>(2,020)</u>	(26.7)	<u>(1,481)</u>	---	<u>(540)</u>
Net Nonoperating Revenues (Expenses)	<u>(1,749)</u>	(18.4)	<u>(1,428)</u>	---	<u>(347)</u>
<b><u>Net Income (Loss) before Capital Contributions</u></b>					
Contributions	1,866	---	37,404	5.7	35,400
Capital Contributions	<u>---</u>	---	<u>---</u>	---	<u>---</u>
Change in Net Assets	1,866	---	37,404	5.7	35,400
Beginning Net Assets	<u>13,391,208</u>		<u>13,391,208</u>		<u>13,089,443</u>
Ending Net Assets	<u>\$13,393,074</u>		<u>\$13,428,612</u>		<u>\$13,124,843</u>
Net Income (Loss) to Total Income	0.3		5.4		5.3
Debt Service Coverage	19.33		19.38		---

**Muscatine Power and Water - Water Utility**  
**Statements of Net Assets**  
**February 2011**

**ASSETS**

	<u>2011</u>	<u>2010</u>
<b>Current Assets:</b>		
Cash - interest bearing	\$558,477	\$149,089
Investments	---	164,231
Receivables:		
Consumer Accounts	466,892	596,561
Interest	10	135
Inventories	266,212	299,963
Prepaid Expenses	36,615	37,938
	<hr/>	<hr/>
Total Current Assets	1,328,206	1,247,917
	<hr/>	<hr/>
<b>Property and Equipment:</b>		
At Cost	23,584,209	22,794,797
Less Accumulated Depreciation	8,714,685	8,356,184
	<hr/>	<hr/>
Net Property and Equipment	14,869,524	14,438,613
	<hr/>	<hr/>
<b>Other Assets:</b>		
Unamortized Cost of Issuing Debt	---	7,169
	<hr/>	<hr/>
<b>TOTAL ASSETS</b>	<u>\$16,197,730</u>	<u>\$15,693,699</u>

**Muscatine Power and Water - Water Utility**  
**Statements of Net Assets**  
**February 2011**

**LIABILITIES AND NET ASSETS**

	<u>2011</u>	<u>2010</u>
<b>Current Liabilities:</b>		
<b><u>Restricted</u></b>		
State Revolving Loan	\$32,000	---
Accrued Interest	2,673	555
	<hr/>	<hr/>
Total Current Restricted Liabilities	34,673	555
	<hr/>	<hr/>
<b><u>Unrestricted</u></b>		
Accounts Payable	137,469	127,198
Pension Provision	16,806	15,062
Health & Dental Insurance Provision	23,244	23,460
Intercompanies Payable	11,535	6,837
Retained Percentage on Contracts	4,653	68,165
Consumer Advances for Construction	78,111	28,129
Accrued Payroll	29,830	25,528
Accrued Vacation	75,265	76,077
Miscellaneous Accrued Expenses	41,810	31,227
Miscellaneous Deferred Credits	5,200	7,600
	<hr/>	<hr/>
Total Current Unrestricted Liabilities	423,923	409,283
	<hr/>	<hr/>
<b>Non-Current Liabilities:</b>		
State Revolving Loan	233,096	7,407
Health & Dental Insurance Provision	156,409	163,082
Post-Employment Health Benefit Provision	12,246	---
Consumer Advances for Construction	1,908,771	1,988,529
	<hr/>	<hr/>
Total Non-Current Liabilities	2,310,522	2,159,018
	<hr/>	<hr/>
<b>Net Assets:</b>		
Invested in capital assets, net of related debt	12,614,873	12,421,162
Restricted	34,673	---
Unrestricted	779,066	703,681
	<hr/>	<hr/>
Total Net Assets	13,428,612	13,124,843
	<hr/>	<hr/>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<u>\$16,197,730</u>	<u>\$15,693,699</u>

**Muscatine Power and Water - Water Utility**  
**Statements of Cash Flows**  
**February 2011**

	<u>Current Month</u>	<u>Year- To-Date</u>
Cash flows from operating activities:		
Cash received from:		
Water sales	\$345,667	\$699,698
Miscellaneous sources	806	2,716
Cash paid to/for:		
Suppliers	(115,465)	(222,067)
Employees payroll, taxes and benefits	(139,660)	(296,172)
Net cash flows from operating activities	<u>91,348</u>	<u>184,175</u>
Cash flows from capital and related financing activities:		
State revolving loan fund proceeds	---	---
State revolving loan interest payment	---	---
Capital expenditures, net	(35,322)	(47,976)
Net cash flows from capital and related financing activities	<u>(35,322)</u>	<u>(47,976)</u>
Cash flows from investing activities:		
Interest received on investments	31	49
Amortization/accretion of investments	---	---
Mark to market	---	---
Net cash flows from investing activities	<u>31</u>	<u>49</u>
Net increase in cash and investments	<u>56,057</u>	<u>136,248</u>
Cash and investments at beginning of period	<u>502,420</u>	<u>422,229</u>
Cash and investments at end of period	<u><u>\$558,477</u></u>	<u><u>\$558,477</u></u>



**Muscatine Power and Water - Water Utility**  
**Statements of Cash Flows**  
**February 2011**

	<u>Current Month</u>	<u>Year- To-Date</u>
Reconciliation of operating income to net cash flows from operating activities		
Operating income	\$15,501	\$38,832
Noncash item in operating income:		
Depreciation of utility plant	45,621	91,242
Changes in assets and liabilities:		
Consumer accounts receivable	13,943	15,889
Inventories	4,186	23,274
Prepaid and deferred expenses	(12,511)	(13,264)
Accounts payable	27,576	16,704
Pension provision	8,403	16,806
Health & dental insurance provision	827	1,063
Other post-employment benefit provision	245	490
Intercompany payable	3,653	4,838
Retained percentage	(17,824)	(19,175)
Accrued payroll	(1,860)	2,176
Accrued vacation	1,277	5,602
Miscellaneous accrued expenses	2,311	(302)
Miscellaneous deferred credits	---	---
	<hr/>	<hr/>
Net cash flows from operating activities	<u>\$91,348</u>	<u>\$184,175</u>

**Muscatine Power and Water - Water Utility**  
**Summary of Expenses**  
**Current Month - February 2011**

<u>Source of Supply</u>	<u>Budget Est.</u>		<u>This Year</u>		<u>Last Year</u>	
Operation Supervision	\$2,262		\$2,248		\$2,337	
Operation Labor and Expenses	817		1,462		1,244	
Miscellaneous Expense	164		---		---	
Maintenance of Wells	---		---		---	
Maintenance of Supply Mains	1,472		---		394	
Depreciation	5,614		5,141		5,207	
<b>Total Source of Supply Expense</b>	<b>10,329</b>	<b>3.0</b>	<b>8,851</b>	<b>2.7</b>	<b>9,182</b>	<b>2.8</b>
 <b><u>Pumping</u></b>						
Operation Supervision	2,626		2,630		2,727	
Fuel or Power Purchased	56,773		49,920		56,525	
Pumping Labor and Expenses	4,454		3,409		3,472	
Miscellaneous Expense	233		334		328	
Maintenance of Structures	97		---		---	
Maintenance of Pumping Equipment	6,007		18,789		3,171	
Depreciation	5,000		5,677		4,356	
<b>Total Pumping Expense</b>	<b>75,190</b>	<b>22.0</b>	<b>80,759</b>	<b>24.3</b>	<b>70,579</b>	<b>21.4</b>
 <b><u>Water Treatment</u></b>						
Operation Supervision	2,676		2,651		2,757	
Chemicals	21,333		14,065		15,949	
Operation Labor and Expenses	10,706		13,383		11,473	
Miscellaneous Expense	1,491		3,816		814	
Maintenance of Structures	353		736		1,409	
Maintenance of Purification Equip.	834		2,793		7,478	
Depreciation	2,348		2,338		2,340	
<b>Total Water Treatment Expense</b>	<b>39,741</b>	<b>11.6</b>	<b>39,782</b>	<b>11.9</b>	<b>42,220</b>	<b>12.8</b>
 <b><u>Distribution</u></b>						
Operation Supervision	2,669		2,608		2,484	
Storage Facilities Expense	1,146		1,536		1,421	
Trans. & Distr. Lines Expense	6,639		1,355		1,361	
Meter Expense	9,959		6,792		11,355	
Consumer Installation Expense	5,046		3,450		4,641	
Miscellaneous Expense	3,470		4,736		4,940	
Vehicle Expense	3,559		3,638		4,864	
Maintenance:						
Supervision	4,178		4,184		3,982	
Structures	28		1,345		125	
Reservoirs and Standpipes	---		899		52	
Mains	10,008		9,395		5,980	
Valves	3,265		4,048		2,095	
Meters	2,159		985		1,904	
Hydrants	2,976		2,787		4,447	
Miscellaneous Plant	1,890		2,572		2,027	
Vacation, Holiday, Sick Leave	9,089		8,158		8,184	
Depreciation	30,213		29,963		29,223	
<b>Total Distribution Expense</b>	<b>\$96,294</b>	<b>28.2</b>	<b>\$88,451</b>	<b>26.6</b>	<b>\$89,085</b>	<b>27.0</b>

**Muscatine Power and Water - Water Utility**  
**Summary of Expenses**  
**Calendar Year-to-Date - February 2011**

<u>Source of Supply</u>	<u>Budget Est.</u>		<u>This Year</u>		<u>Last Year</u>	
Operation Supervision	\$4,595		\$4,825		\$4,671	
Operation Labor and Expenses	1,634		2,500		2,294	
Miscellaneous Expense	327		42		---	
Maintenance of Wells	---		---		---	
Maintenance of Supply Mains	2,943		27		905	
Depreciation	11,228		10,282		10,414	
<b>Total Source of Supply Expense</b>	<b>20,727</b>	<b>2.9</b>	<b>17,676</b>	<b>2.6</b>	<b>18,284</b>	<b>2.8</b>
<b><u>Pumping</u></b>						
Operation Supervision	5,342		5,624		5,439	
Fuel or Power Purchased	118,770		108,460		120,976	
Pumping Labor and Expenses	9,016		7,205		8,373	
Miscellaneous Expense	467		639		690	
Maintenance of Structures	195		---		---	
Maintenance of Pumping Equipment	12,267		27,200		6,004	
Depreciation	10,001		11,354		8,712	
<b>Total Pumping Expense</b>	<b>156,058</b>	<b>22.1</b>	<b>160,482</b>	<b>23.3</b>	<b>150,194</b>	<b>22.6</b>
<b><u>Water Treatment</u></b>						
Operation Supervision	5,384		5,684		5,484	
Chemicals	42,667		30,762		35,767	
Operation Labor and Expenses	22,184		26,519		23,263	
Miscellaneous Expense	2,982		5,013		2,843	
Maintenance of Structures	789		1,151		1,934	
Maintenance of Purification Equip.	1,642		6,849		10,498	
Depreciation	4,695		4,676		4,680	
<b>Total Water Treatment Expense</b>	<b>80,343</b>	<b>11.4</b>	<b>80,654</b>	<b>11.7</b>	<b>84,469</b>	<b>12.7</b>
<b><u>Distribution</u></b>						
Operation Supervision	5,370		5,516		5,120	
Storage Facilities Expense	2,365		3,277		3,039	
Trans. & Distr. Lines Expense	13,278		5,660		4,294	
Meter Expense	20,273		17,097		21,887	
Consumer Installation Expense	9,889		7,716		8,199	
Miscellaneous Expense	11,433		8,921		8,370	
Vehicle Expense	7,014		7,238		9,405	
Maintenance:						
Supervision	8,388		8,780		8,057	
Structures	55		7,832		1,675	
Reservoirs and Standpipes	---		899		320	
Mains	20,459		16,985		13,197	
Valves	5,894		10,165		4,444	
Meters	4,387		6,229		3,890	
Hydrants	5,953		4,228		6,425	
Miscellaneous Plant	3,779		4,887		4,336	
Vacation, Holiday, Sick Leave	18,181		15,784		20,928	
Depreciation	60,426		59,926		58,446	
<b>Total Distribution Expense</b>	<b>\$197,144</b>	<b>27.9</b>	<b>\$191,140</b>	<b>27.8</b>	<b>\$182,032</b>	<b>27.5</b>

**Muscatine Power and Water - Water Utility**  
**Summary of Expenses**  
**Current Month - February 2011**

	<u>Budget Est.</u>		<u>This Year</u>		<u>Last Year</u>	
<b><u>Customer Service Expense</u></b>						
Customer Information Expense	\$2,069	0.6	\$536	0.2	\$372	0.1
	<hr/>		<hr/>		<hr/>	
<b><u>Consumer Accounts</u></b>						
Supervision	930		660		643	
Meter Reading Expense	3,356		3,350		3,668	
Consumer Records and Collection	12,837		10,472		13,354	
Uncollectible Accounts Expense	342		267		267	
Vacation, Holiday, Sick Leave	1,167		1,409		1,386	
	<hr/>		<hr/>		<hr/>	
Total Consumer Accounts Expense	18,632	5.4	16,158	4.9	19,318	5.8
	<hr/>		<hr/>		<hr/>	
<b><u>Administrative and General</u></b>						
Administrative and General Salaries	14,933		12,180		13,780	
Office Supplies and Expenses	1,381		1,076		1,135	
Outside Services Employed	32,282		2,565		643	
Property Insurance	854		854		854	
Casualty Ins, Injuries & Damages	3,025		2,411		3,162	
Employee Pensions and Benefits	41,191		42,819		40,161	
Fringe Benefits Charged to Constr.	(1,267)		(1,063)		(1,466)	
Miscellaneous General Expense	17,265		10,707		4,240	
Rents	5,243		5,243		6,298	
Maintenance of General Plant	1,688		1,817		(177)	
Vacation, Holiday, Sick Leave	1,983		1,815		1,852	
Depreciation	2,614		2,502		4,159	
	<hr/>		<hr/>		<hr/>	
Total Administrative and General	121,192	35.4	82,926	24.9	74,641	22.6
	<hr/>		<hr/>		<hr/>	
Total Operating Expense	<u>\$363,447</u>		<u>\$317,463</u>		<u>\$305,397</u>	
	<hr/>		<hr/>		<hr/>	
Percent to Operating Revenue		106.3		95.3		92.4

**Muscatine Power and Water - Water Utility**  
**Summary of Expenses**  
**Calendar Year-to-Date - February 2011**

	<u>Budget Est.</u>		<u>This Year</u>		<u>Last Year</u>	
<b><u>Customer Service Expense</u></b>						
Customer Information Expense	\$4,046	0.6	\$994	0.1	\$629	0.1
<b><u>Consumer Accounts</u></b>						
Supervision	1,861		1,725		1,566	
Meter Reading Expense	6,741		7,438		8,422	
Customer Records and Collection	25,828		22,527		25,710	
Uncollectible Accounts Expense	683		609		534	
Vacation, Holiday, Sick Leave	2,334		2,726		3,319	
<b>Total Consumer Accounts Expense</b>	<b>37,447</b>	<b>5.3</b>	<b>35,025</b>	<b>5.1</b>	<b>39,551</b>	<b>6.0</b>
<b><u>Administrative and General</u></b>						
Administrative and General Salaries	29,833		27,111		27,557	
Office Supplies and Expenses	3,483		2,482		2,485	
Outside Services Employed	34,264		2,837		747	
Property Insurance	1,708		1,709		1,709	
Casualty Ins, Injuries & Damages	6,051		5,026		7,516	
Employee Pensions and Benefits	85,232		87,017		81,712	
Fringe Benefits Charged to Constr.	(2,585)		(1,799)		(3,057)	
Miscellaneous General Expense	25,734		14,497		8,867	
Rents	10,486		10,486		12,596	
Maintenance of General Plant	3,612		6,088		3,066	
Vacation, Holiday, Sick Leave	3,967		3,525		4,463	
Depreciation	5,227		5,004		4,556	
<b>Total Administrative and General</b>	<b>207,012</b>	<b>29.3</b>	<b>163,983</b>	<b>23.8</b>	<b>152,217</b>	<b>23.0</b>
<b>Total Operating Expense</b>	<b>\$702,777</b>		<b>\$649,954</b>		<b>\$627,376</b>	
<b>Percent to Operating Revenue</b>		<b>99.5</b>		<b>94.4</b>		<b>94.6</b>

**Muscatine Power and Water - Water Utility  
Statistical Data  
Current Month - February 2011**

	<u>2011</u>		<u>2010</u>	
	<u>Pumped</u>	<u>Sold</u>	<u>Pumped</u>	<u>Sold</u>
Average Revenue Per 1,000 Gallons	0.485	0.514	0.446	0.472
Cost Per 1,000 Gallons	<u>0.466</u>	<u>0.494</u>	<u>0.413</u>	<u>0.438</u>
Margin	<u>0.019</u>	<u>0.020</u>	<u>0.032</u>	<u>0.034</u>
Maximum Daily Water Pumped (1,000 gallons)	<u>2011</u> 26,906	<u>2010</u> 28,481		
Date of Maximum	02/18	02/01		

**Calendar Year-to-Date**

	<u>2011</u>		<u>2010</u>	
	<u>Pumped</u>	<u>Sold</u>	<u>Pumped</u>	<u>Sold</u>
Average Revenue Per 1,000 Gallons	0.461	0.488	0.450	0.477
Cost Per 1,000 Gallons	<u>0.437</u>	<u>0.464</u>	<u>0.428</u>	<u>0.453</u>
Margin	<u>0.023</u>	<u>0.025</u>	<u>0.022</u>	<u>0.023</u>
Maximum Daily Water Pumped (1,000 gallons)	<u>2011</u> 28,525	<u>2010</u> 28,481		
Date of Maximum	01/06	02/01		
<b><u>Services</u></b>				
Contract Customers	2	2		
Power Plants	2	2		
Residential	8,493	8,459		
Commercial	<u>1,081</u>	<u>1,076</u>		
Total	<u>9,578</u>	<u>9,539</u>		